



Notification of Known or Potential Service Line Containing Lead

Under the 2021 Lead and Copper Rule Revisions (LCRR), water systems must provide people with specific information about their service lines. This requirement begins on **October 16, 2024**. Since this is a new regulatory requirement, EPA recommends water systems plan ahead to ensure readiness to comply with the new requirements. This fact sheet provides an overview of the EPA’s requirements for content, delivery, and timing of this notification.

NOTIFICATION OF KNOWN OR POTENTIAL SERVICE LINE (SL) CONTAINING LEAD

It is important for consumers to know if the water they are receiving has been delivered through a lead, galvanized requiring replacement (GRR), or lead status unknown service line. This information is intended to help owners and/or occupants make decisions on whether and what actions to take to reduce their exposure to lead in drinking water.

Who must meet this requirement?

All community water systems (CWSs) and non-transient non-community water systems (NTNCWSs) must provide notification of known or potential SL containing lead when applicable.

CONTENT

What Must be Included in Notification of Known or Potential SL containing lead?

Notification content requirements differ depending on if the consumer is serviced by a lead, GRR, or lead status unknown service line.

Lead	GRR	Lead Status Unknown
✓ A statement that the service line is lead.	✓ A statement that the service line is GRR.	✓ A statement that the service line material is unknown but may be lead.
✓ An explanation of the health effects of lead as specified in the rule and below.	✓ An explanation of the health effects of lead as specified in the rule and below.	✓ An explanation of the health effects of lead as specified in the rule and below.
✓ Steps persons at the service connection can take to reduce exposure to lead in drinking water.	✓ Steps persons at the service connection can take to reduce exposure to lead in drinking water.	✓ Steps persons at the service connection can take to reduce exposure to lead in drinking water.
✓ Information about opportunities to replace LSLs as well as programs that provide financing solutions to replace the LSL.*	✓ Information about opportunities for replacement of the service line.	✓ Information about opportunities to verify the material of the service line.

*EPA recommends that water systems ask the owner of the service connection to contact the water system prior to making any arrangements to have the service line replaced.

Health Effects Language: *Exposure to lead in drinking water can cause serious health effects in all age groups. Infants and children can have decreases in IQ and attention span. Lead exposure can lead to new learning and behavior problems or exacerbate existing learning and behavior problems. The children of women who are exposed to lead before or during pregnancy can have increased risk of these adverse health effects. Adults can have increased risks of heart disease, high blood pressure, kidney or nervous system problems.*

WHO DO I NEED TO PROVIDE A NOTIFICATION TO?

Notifications must be provided to people served by the water system by the given service line.

HOW DO I PROVIDE A NOTIFICATION OF KNOWN OR POTENTIAL SL CONTAINING LEAD?

You must provide the notification, by mail or by another method approved by the primacy agency. An example of another method may be a NTNCWS posting the results on a bulletin board in the facility to allow consumers to review the information.

WHEN DO I PROVIDE NOTIFICATION OF KNOWN OR POTENTIAL LSL?

The timing requirements for initial, repeat, and discontinuing notification of known or potential LSL are as follows:

Initial: You must provide the initial notification within **30 days of completion of the initial SL inventory**. You must also provide the notice for new customers at the time-of-service initiation.

Repeat: You must provide repeat notification on an annual basis.

Discontinuing: You may discontinue notification when the entire service line is no longer lead, GRR, or lead status unknown.

ADDITIONAL RESOURCES

For more information about LSLs, see the EPA's LSL webpage:

<https://www.epa.gov/ground-water-and-drinking-water/lead-service-lines>

For more information about lead in drinking water, see the EPA's Basic Information about Lead in Drinking Water webpage:

<https://www.epa.gov/ground-water-and-drinking-water/basic-information-about-lead-drinking-water>

For more information about the notification of known or potential LSLs, see the EPA's LCR Implementation Tools webpage:

<https://www.epa.gov/dwreginfo/lead-and-copper-rule-implementation-tools>