

Welcome to



# Customer Information

The following information should answer any questions regarding our trash service in the Town of Bridger. Please feel free to contact our office should you ever have any additional questions or concerns regarding your account or our services.

Your service day will be Tuesday.

**Please place your containers no more than five feet from the road at the end of your drive-way.** Please make sure it is away from the mail-box, vehicles and overhead trees or wires.

**Please have containers out by 6:00 am to ensure service,** even though drivers may not be in your area until later in the day.

**We observe six major holidays:** New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day. If the holiday falls on a Monday during that week only, your trash pickup will be on Wednesday.

We will dispose of all household trash in the cart provided and will accept up to one bag extra.

**If you have a larger amount of extra trash, appliances or furniture,** we can remove the additional waste if it has a sticker. As part of our contract with the Town of Bridger, you get three free stickers per year. Additional stickers can be purchased at the Bridger Town Hall. One sticker is required for each large item like furniture or appliances. If you have an assortment of boxed/ bagged trash, we will pick up the equivalent of three carts with one sticker.

If you have tree branches, carpet, lumber, etc., please cut and bundle the material into four-foot lengths and keep the bundles to 50 lbs. or less.

**No disposal of hazardous waste (car batteries, chemicals, fluorescent light tubes, propane tanks, air conditioners, refrigerators or fluids) is permitted.** Refrigerators and air conditioners must have Freon removed and certificate must be provided with the appliance. We will dispose of latex paint if it has been mixed with cat litter or sawdust to solidify and the lid is left off.

**Remember, we can provide you with additional services whenever you need them.**

- \* Temporary Dumpsters for yard cleanup, small remodeling projects, or garage purging.
- \* Large Roll-Off Boxes when you need a whole new kitchen.

## Our Commitment to You –

- Our containers are maintained on a routine basis as part of your normal service and we order new carts on an ongoing basis.
- Our routes are established so you can expect the same great service at virtually the same time weekly, barring the effects of Mother Nature.
- Our mechanics keep our vehicles well-maintained to ensure timely, routine service, *and no leaks in the driveway!*
- Our drivers are some of the safest on the road with regular training and a company-wide focus on safety first, *always!*
- Our customer service representatives are here in Billings, waiting to handle any question and provide you with the answers you need (Mon-Fri 8-5).
- Our entire division is committed to providing you with the best trash service possible, at all times.



(406) 248-5400